PLANNING
“Our organization relies on harvesting the technical knowledge, volunteer energy and expertise of our members.”

“We want this space to inspire visitors to participate and honor them for their volunteer service and commitment.”

– Jeff Littleton
Visitor Experience

We want visitors to see/feel:

- Credibility
- Authenticity
- Professionalism
- Member-centric
- Our Historic impact (Gallery)
- Warmth
- Comfort
- Appreciation
- Inspiration
- Sophistication (technology & solutions)
- High-tech (but not sterile, white, cold or metallic)
We want employees to see/feel:
- Safe
- Inspiration
- Connection (to something exciting, meaningful and greater than themselves)
- Team spirit (part of a top-notch team)
- Nature, living things, light
- Color, Art
- Interactive exhibits
- Performance
- Authenticity
- Comfort
Social/Cultural Needs:
• A place to eat together
• The able to eat outside together
• An outside area sheltered from the extremes
• Encourage social connection and interdepartmental collaboration
• Protect a concentrative work area from interruptions
• A place to feel comfortable socializing without being disruptive
• Gratitude in having a voice and some choice in their workplace